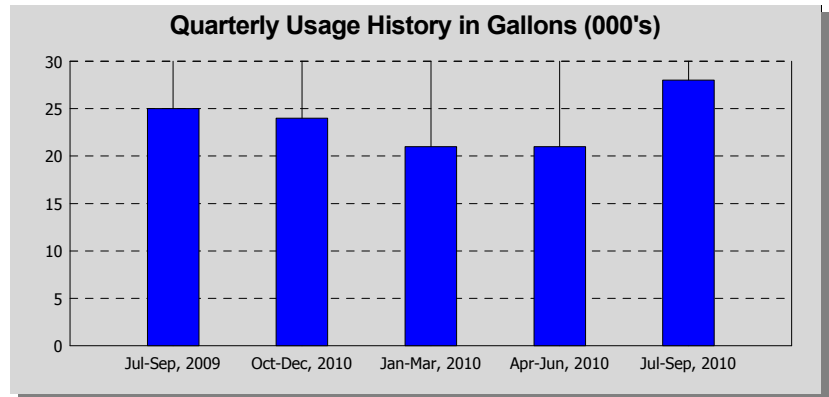




Hackettstown Municipal Utilities Authority  
 424 Hurley Drive, PO Box 450  
 Hackettstown, NJ 07840  
 908-852-3622 / www.hmua.com  
 Email: [custserv@hmua.com](mailto:custserv@hmua.com)

Service To: JOHN CUSTOMER  
 Service Address: 16 MAIN ST  
 Billing Date: 10/01/10  
 Account Number: 008079



Previous Balance: 0.00  
 Interest: 0.00  
 Misc. Charges: 0.00  
 Current Charges: 121.50  
**TOTAL AMOUNT DUE: \$ 121.50**

SERVICE / READING DATES		DAYS OF SERVICE	METER READINGS		USAGE IN GALLONS	READING TYPE
FROM	TO		PREVIOUS	CURRENT		
06/14/10	09/14/10	92	1,120,000	1,148,000	28,000	Actual

**WATER**

Quarterly Minimum Charge (Flat Rate) 14.90  
 10,000 Gallons @ 1.10 11.00  
 18,000 Gallons @ 2.20 39.60

**SEWER**

Quarterly Minimum Charge (Flat Rate) 56.00

**TOTAL WATER CHARGES \$ 65.50      TOTAL SEWER CHARGES \$ 56.00**

**TOTAL CURRENT CHARGES: \$ 121.50**

**IMPORTANT MESSAGES**

Thank you for going **GREEN** and choosing to receive your Bill via eMail. The new format allows us to provide more information, including your water usage history (see bar graph).

**Did you know that Current HMUA Water and Sewer Rates for a Single Family Home are still LOWER THAN 1995 RATES?**

**Please** contact us at [custserv@hmua.com](mailto:custserv@hmua.com) or by phone at **908-852-3622** with any comments, questions or requests for customer service.

PLEASE DETACH HERE AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT.

**AMOUNT DUE & PAYABLE UPON RECEIPT**








JOHN CUSTOMER  
 16 MAIN ST  
 HACKETTSTOWN, NJ 07840

Account Number:	008079
<b>TOTAL AMOUNT DUE:</b>	<b>\$ 121.50</b>
Please make check payable to: HMUA	




Payment Amount Enclosed \$ \_\_\_\_\_

HMUA  
 424 Hurley Dr.  
 PO Box 450  
 Hackettstown, NJ 07840

### CUSTOMER SERVICE OPTIONS

	<b>BY TELEPHONE</b> 908-852-3622
	<b>BY FAX</b> 908-852-2681
	<b>IN PERSON</b> Hackettstown Municipal Utilities Authority 424 Hurley Drive Hackettstown, NJ 07840 Monday through Friday (except holidays) 8:00 a.m. to 4:30 p.m.
	<b>IN WRITING</b> Hackettstown Municipal Utilities Authority PO Box 450 Hackettstown, NJ 07840 Always include your Account Number on any correspondence to us.
	<b>BY E-MAIL</b> custserv@hmua.com
	<b>ONLINE</b> www.hmua.com
	<b>AFTER HOURS / EMERGENCIES</b> 908-852-3300 Available 24/7 for reporting disruptions or other water and sewer emergencies.

### PAYMENT OPTIONS

	<b>IN PERSON</b> Pay by cash, check or money order during business hours at 424 Hurley Drive. You may also leave a payment (check or money order) 24 hours a day in the night-slot at 424 Hurley Drive.
	<b>BY MAIL</b> Mail your payment to: Hackettstown Municipal Utilities Authority PO Box 450 Hackettstown, NJ 07840 Please include the payment stub to avoid a delay in processing your payment. <b>DO NOT SEND CASH.</b>
	<b>ONLINE CHECKING</b> Most banks offer online checking. You can set up a payment via this method and your bank will send us a check.

### SPECIAL BILL TYPES

<b>ESTIMATED BILLS</b> We estimate your bill when we cannot obtain an actual meter reading. If you are receiving estimated readings, please contact us.
<b>PRORATED BILLS</b> We prorate your bill when it is for a partial billing period.

### IMPORTANT NOTICE

Your bill is due and payable upon receipt. No partial payments accepted. Interest is charged on unpaid balances at the rate of 1.5% per month (18% annual). If unpaid 60 days after the bill date, a collection fee of \$35.00 is charged and service is discontinued. An additional \$35.00 fee is imposed to reinstate service.

#### Do we have your correct information?

For changes or additions to your existing account information only, please provide your corrected information below and mail this in with your payment stub. If you are moving and need to close out your account, please contact us.

#### TELEPHONE NUMBER CHANGES

PRIMARY CONTACT NUMBER: ( ) \_\_\_\_\_

SECONDARY CONTACT NUMBER: ( ) \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

#### NAME OR MAILING ADDRESS CHANGES

ACCOUNT HOLDER'S NAME: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_