

DRINKING WATER WARNING

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Hackettstown MUA's Well No. 4 Tested Positive for E. Coli

BOIL WATER PRIOR TO DRINKING

Our water system recently detected E. coli within our Well No. 4 (WL004011). As our customers, you have a right to know what happened and what we are doing to correct this situation. On 7/25/2026 we collected one (1) sample from Well No. 4 (WL004011) and the sample tested positive for *E. Coli*.

Contact Charles Volkert at 908-852-3622, 424 Hurley Drive, Hackettstown, NJ 07840 or bvolkert@hmua.com for questions or to obtain a translated copy of this public notice.

Nuestro sistema de agua detectó recientemente la presencia de *E. coli* en nuestro Pozo No. 4 (WL004011). Como nuestros clientes, ustedes tienen derecho a saber qué ocurrió y qué estamos haciendo para corregir esta situación. El 25 de julio de 2026, recolectamos una (1) muestra del Pozo No. 4 (WL004011), y la muestra dio resultado positivo para *E. coli*.

Comuníquese con Charles Volkert al 908-852-3622, en 424 Hurley Drive, Hackettstown, NJ 07840, o por correo electrónico a bvolkert@hmua.com si tiene alguna pregunta o para obtener una copia traducida de este aviso público.

What does this mean?

E. coli are microbes whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term health effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.

These bacteria can make you sick and are especially a concern for people with weakened immune systems. Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.**
- Bring all water to a rolling boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their healthcare providers about drinking this water.
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What is being done?

- Well No. 4 has been disconnected for the distribution system.
- Additional confirmation sampling is being obtained.
- We are providing water from an alternative source until the problem is resolved.
- We are completing a comprehensive assessment of our water system and of our monitoring and operational practices to identify and correct any causes of the contamination.

We will inform you when tests show no bacteria are present and you no longer need to boil your water. We anticipate resolving the problem within 24-48 hours.

For more information, please contact Charles Volkert at 908-852-3622, 424 Hurley Drive, Hackettstown, NJ 07840 or via email at bvolkert@hmua.com. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Information on our water system, including drinking water results, may be found on the New Jersey Department of Environmental Protection's Drinking Water Viewer website available at <https://waterviewer.nj.gov/>.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Hackettstown MUA PWSID: NJ2108001.
Date distributed: 7/27/2026